

RESERVATIONS

[Optional module]

Total Table Management

Efficient table management is so crucial to the success of any fine dining operation that every Restaurant Manager™ TableService system includes a basic table management screen. This visually attractive screen shows the layout of every table on the premises and uses color coding to highlight the current status of each table: set and ready for customers, customers seated and ready to order, food and drinks served, check presented, check settled and table ready for clearing.

This basic table management capability can be complemented with Restaurant Manager's Reservations module, to create a total solution for managing service, waiting lists and reservations. The Reservations module's easy-to-use design allows you to quickly navigate between booking dates, change reservation times, guest counts, and even seat bookings. Tables can be assigned to particular sections such as "smoking" and "non-smoking" and seating capacity can be pre-defined.

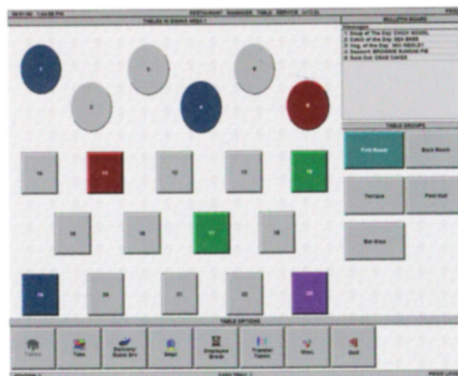
The "Compute" function is where the real power of the Reservations module is unveiled. When executed, the compute function displays a window showing the time each table is expected to become available and the first customer on the waiting list who matches the seat count and smoking preference of the table.

Managing Reservations

When you install the Restaurant Manager Reservations module you will instantly and dramatically reduce errors in booking reservations. You will always have a clear picture of reservations versus availability and the system even notifies you of discrepancies between reservations and capacity at the time of seating.

Waiting List Management

Not only can you more accurately project wait times for your customers – you can better organize your overall seating management and, in fact, reduce queuing time. For instance, if a customer is waiting for a four-top in a non-smoking section with a twenty minute wait, they may be very happy to take a four-top in the smoking section that is coming available right away... just one example of how the Restaurant Manager Reservations module allows you to improve customer rapport, seat more people, and of course, increase your sales.



With this integrated table management solution, you can rest assured that fast, quality service will bring in more customers, more often.